

When you're ready to stop waiting on your Internet connection to deliver the results your business needs, Cox Business Services can help. Cox Business Internet can provide you cost-effective service that your business can depend on for speed and reliability. And since Cox Business Internet is designed to let you choose from a variety of bandwidth speeds and prices, you'll also get the advantage of choosing the connection that's the best fit for your business. No matter which speed you choose, you'll get a connection that's Always-On, allowing you to work efficiently and effectively, with no more long dial-up waits. Let your business benefit from all that Cox Business Internet has to offer, including:

### Flexible Service To Fit Your Needs

Your needs are as unique as you are. That's why Cox Business Internet lets you choose the bandwidth that's best for you. So whether you're a home-based business or a medium-sized corporation – or transitioning from one to the other – Cox Business Internet offers the right connection for where you are right now and makes it easy to upgrade whenever your business needs do.

### Solution To Your Need For Speed

With downstream bandwidth speeds up to 4.0 Mbps, Cox Business Internet can be faster than more expensive T1 connections, and up to 70 times faster than a 56K dial-up modem. Plus, unlike with DSL connections, you receive consistent throughput speeds across our hybrid fiber coax (HFC) network, regardless of your proximity to our facilities. This level of consistent speed means faster download times, faster connections and, ultimately, faster communications for your business.

### Get Started Today

*Remember: good communications mean good business. So stop waiting – and waiting for the Internet to help your business communicate, and start enjoying the benefits of Cox Business Internet. You'll get a fast, reliable connection designed to fit the needs of your business, at a competitive price and backed by both the stability of Cox Business Services and the capabilities of our advanced network. So contact your local Cox Business Services sales representative today. Tell us you want customized, cost-effective and consistently quick Internet access. We'll get you started.*

### Comprehensive, Cost-Effective Communications

With Cox Business Internet, top-quality communications don't have to mean top-dollar costs. That's because your Cox Business Internet service includes one cable modem\* and five CoxMail<sup>sm</sup> addresses with 50 MB storage capacity and a customer control panel to help you manage your mail accounts. Thanks to Cox Business Internet, your business can benefit from communications that enhance your professional image while keeping your costs in line.

### A Stable, Experienced Provider

Your Internet connection is only as reliable as the company providing it. That's why it's good to know that Cox Business Services is backed by the financial stability of Cox Communications, one of the nation's largest broadband companies. This proven strength gives Cox Business Services powerful advantages that other providers simply don't have, including state-of-the-art technology and a solid financial foundation. And it gives you the peace-of-mind that only comes from choosing Cox.

<b>Bandwidth Options</b> (maximum downstream / upstream)
512 Kbps / 128 Kbps
768 Kbps / 256 Kbps
1.5 Mbps / 384 Kbps
3.0 Mbps / 512 Kbps
4.0 Mbps / 768 Kbps
1.5 Mbps / 1.5 Mbps

### Responsive Support / Local Service

We know that your communications are critical to your business. That's why we monitor our networks around the clock from our state-of-the-art Network Operations Center (NOC). It's why we provide responsive customer care. And it's why our local, professional specialists are ready to help the moment you need us. In short, that's why you can count on Cox.

### How It Works For You

*Cox Business Internet lets you choose the bandwidth you need to get the speed and capacity that's right for your business. Choose the connection that's right for you – then enjoy the peace of mind that comes from features like these:*

#### Standard Service Features

- State-of-the-art Hybrid Fiber Coax (HFC) network
- High-speed, Always-On Internet access means no more waiting for dial-up
- Multiple users share one connection
- Your choice of downstream and upstream bandwidth options
- No distance limitations
- Five CoxMail addresses and 50 Mb storage space
- Customer control panel for managing your CoxMail accounts
- POP mail and Web-based e-mail access

#### Standard Support Features

- On-site installation and technical support
- Responsive, local customer service
- Proactive network monitoring around the clock

#### Optional Services And Support Features

- Upgrade your bandwidth and speeds whenever your needs change
- Add static public IP addresses and CoxMail accounts or storage space
- Your own domain name and domain name registration (you@yourcompany.com)\*
- Managed VPN service for connecting remote computers and employees

\*Domain name registration fees apply. On-site service calls are typically limited to normal business hours. Equipment installed by Cox may vary and installation of networks, Ethernet cards or LAN wiring is not included. Equipment fees may apply. Actual modem speeds vary. Number of users and network management needs may require Cox to modify upstream and/or downstream speeds. Other restrictions may apply. Cox is not responsible for customer damage or negligence. Cox Business Services is an affiliate of Cox Communications, Inc. ©2004 Cox Communications, Inc. All rights reserved.